Niyoforex

KANJI forex
Experience value

Forex Cash Buy Back

Kanji also offers Buy Back Guarantee as a part of the Forex Cash Services. The User, if interested may avail the services by choosing the buy back guarantee option at the time of check out during the Forex Cash order. Kanji may charge a certain fee for the Buy Back services as per the SOC. The User may avail this service within 60 days from the date of return by resuming the Forex Cash order.

The User may opt to avail this service in the following manner:

1. **By Visiting the Branch** – The User may walk into the nearest Branch and request for buy back services by providing the order details. The Branch staff will assist the User. The User understands that cash buy back is subject to verification of the currency notes provided by the User. Kanji reserves the right to return or reject the currency in its sole discretion.

2. **By Pick up** – The User may schedule a visit from the platform. Upon receiving the request, Kanji shall assign an agent for pick up based on availability. The Agent will visit the User at the scheduled time and collect the notes. The Agent shall present certain documents, declarations, and photographs of the currency notes. The User agrees to co-operate with the Agent in fulfilling his/her duties. Post-pickup Kanji may take 24 business hours to complete the payment. Payment is subject to verification of the currency notes provided by the User. Kanji reserves the right to reject currency notes and the corresponding payment if it finds the Currency notes unacceptable. Rejected notes will be delivered to the User at the earliest. Alternatively, the User may visit the concerned branch and pick them up.

Cancellation and Refund:

1. Automatic Cancellation - The Buy Back Guarantee shall automatically cancel upon expiry of 60 days from the date of return. For this purpose, Kanji shall rely on the travel documents submitted by the User at the time of forex cash purchase.
2. Kanji reserves the right to cancel the order in part or whole for any reason. In the event where Kanji rejects the order post collection of the Currency notes by the agent, Kanji shall arrange for return of the rejected notes at the earliest. In case of partial acceptance, Kanji shall inform the User about the same, the User will be provided an option to cancel the entire order or accept the buy back for the currency notes accepted by Kanji. Payment for Buy Back shall be made by Kanji as per User's instructions.
3. The User may cancel the order any time before assigning an Agent.

It is hereby clarified that the Buy Back Guarantee fees paid by the User is non-refundable.

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